



## Fees and Refund Policy

### **Fees**

All skaters must register through the Sunshine Coast Skating Club's (SCSC) online registration system. Program fees must be paid in full prior to the first day of programming. If an installment plan is offered and selected, all scheduled payments must be made on time. Only online payments through the registration system are accepted; e-transfers are not permitted.

The Sunshine Coast Skating Club registers all skaters with Skate Canada. The annual Skate Canada membership fee will be applied during the check-out process. This membership is valid from September 1 to August 31 and is non-refundable and non-prorated.

All skaters participating in Fall programming are required to pay a raffle booklet fee. CanSkate participants will be charged \$50 for one booklet, while Junior Academy and StarSkate participants will be charged \$100 for two booklets. Please note, families can keep the proceeds from the sale of these booklets.

For skaters using an installment plan, the full program fee remains payable. Fees for late registrations in Junior Academy and STARSkate programs will be prorated only after October 1 or four (4) weeks into the session, whichever is later. Selecting an installment plan does not reduce the total financial obligation.

A Family Discount is offered after the first registration for multiple family members at 10% off the lesser registration fee. This does not apply to the Skate Canada fee.

## **Registration & Payment Policy – Junior Academy and STAR Programs**

By registering for the Junior Academy or STAR programs, you are committing to the full skating season. Full payment of program fees is required, regardless of attendance or withdrawal.

An installment payment plan is available for your convenience; however, the full amount remains payable even if a skater withdraws before the end of the season.

## **Refunds & Credits**

Refunds and credits will be determined at the discretion of the Club. All requests must be in writing, addressed to the Board of Directors and sent to [registrar@sunshinecoastskatingclub.ca](mailto:registrar@sunshinecoastskatingclub.ca). The written request must be submitted within fourteen (14) days of the last day skated. Credits and refunds are subject to a \$25.00 administration fee.

The Club's general policy is that refunds and credits are not permitted after the first day of the skating season except for medical reasons accompanied by a Medical Certificate or relocation off the Sunshine Coast.

Skate Canada and insurance fees are non-refundable.

In the event a session is cancelled due to weather, arena closure, or other unforeseen circumstances beyond the club's control, the SCSC is not responsible for rescheduling or replacing the missed ice time. Credits will not be issued for such cancellations.

The Sunshine Coast Skating Club reserves the right to cancel sessions with low registration. Registrants will be offered their choice of an alternate, comparable session or a full refund.

In the event of other cancellations, a replacement class will be offered whenever possible.

